What is the Wisconsin Pharmacy Quality Collaborative (WPQC)?

The Wisconsin Pharmacy Quality Collaborative (WPQC) is a network of pharmacies with specially trained pharmacists who provide medication therapy management (MTM) services such as comprehensive medication reviews to patients. The ultimate goal of WPQC is to resolve drug therapy problems, improve adherence and engage patients in their own care.

Participating pharmacies can be found in almost every county in Wisconsin.

To view the list of participating WPQC pharmacies, please visit [www.pswi.org/WPQC](http://www.pswi.org/WPQC).

Goals of WPQC

The goal of WPQC is to establish a standardized set of pharmacist-provided medication therapy management (MTM) services. Pharmacists collaborate with physicians to implement recommended changes. Patients receive the services at no cost provided they have prescription coverage through a participating WPQC health plan.

The pharmacist will not make any changes to the patient’s medication regimen without health care prescriber approval.

Visit [www.pswi.org/WPQC](http://www.pswi.org/WPQC) for a complete listing of participating pharmacies and health plans.

Questions?
Please contact your local WPQC pharmacy or the Pharmacy Society of Wisconsin.

Call: 608-827-9200
Email: info@pswi.org
Comprehensive Medication Review & Assessment Process:

1. Preparation
   Review of medication history and available health information

2. Face-to-face visit
   Assessment of prescription and over-the-counter medications, adherence discussion, medication device instruction, identification of drug therapy problems and cost effectiveness solutions

3. Patient materials
   Medication action plan (MAP), personal medication list (PML)

4. Communication with physician
   Consideration of pharmacist's recommendations for change, updated personal medication list, visit summary

5. Referral to physician
   for follow-up care or when concerns arise

6. Follow-up visits
   as needed to prevent adverse drug events, monitor medication efficacy, safety and adherence

What are the Expected Benefits of WPQC MTM Services?

- Improved medication use and adherence
- Improved patient safety
- Reduced health care costs
- Decreased hospital readmissions
- Partnership between pharmacists and physicians to improve quality and attain desired performance metrics (e.g., PQRS, WCHQ)

WPQC Physician Referral Process

1. Determine if the patient's prescription insurance participates in WPQC:
   - The WPQC pharmacy can check patient eligibility.
   - Please visit www.pswi.org/WPQC for a list of participating health plans.

2. Assess if the patient would benefit from a comprehensive medication review and assessment.
   - Any patient referred by a physician or other health care prescriber is eligible for services.
   - Patients with the following conditions or circumstances are likely to benefit from a comprehensive medication review and assessment:
     - Multiple medications to treat or prevent chronic conditions
     - Receives prescriptions from multiple providers
     - Recent discharge from the hospital or long-term care setting
     - Low health literacy

3. Call in a verbal order or fax an order to a WPQC-accredited pharmacy requesting the patient receive a comprehensive medication review and assessment.

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