Definition of Private/Semi-Private Consultation Area

Pharmacies participating in WPQC are expected to have a private or semi-private patient care area accessible for providing comprehensive medication review and assessment (Level II) services.

The private/semi-private consultation area must:

- Have sufficient size and accommodations for the pharmacist and patient(s) to sit.
- Be separate from the dispensing area of the pharmacy.
- Be in an area of the pharmacy that lessens noise from other areas of the pharmacy that may interfere or distract from conversation occurring in the consultation area.

Having a computer with internet access in the area will maximize efficiency of service provision.

*Example of a private area

*Example of a semi-private area

*Adapted from the Minnesota MTM Privacy/Space Requirements