



# Ambulatory Care Practitioner Spotlight

Brought to you by the  
PSW Ambulatory Care Advisory Committee

The Ambulatory Care Advisory Committee first met Amanda Mauerman (Ludwig), PharmD, BCACP two years ago in our practitioner spotlight. Dr. Mauerman continues to practice as a clinical pharmacist for primary care at Froedtert and the Medical College of Wisconsin, where she is also the PGY-2 Ambulatory Care Residency Director. The Ambulatory Care Advisory Committee wanted to check in with Dr. Mauerman to see how her practice has evolved! Since we last met with Dr. Mauerman, she states that her focus of clinic is still primary on chronic disease state management, however, there has been and increased focus placed on interdisciplinary education in conjunction with the medical residents at the facility. Froedtert and the Medical College of Wisconsin has increased the number of clinical pharmacists providing care within the General Internal Medicine Clinic as well as adding disease states through updated collaborative practice agreements which now includes COPD management! A unique opportunity for Dr. Mauerman and her team has been the expanded partnership with Community Health Workers to assist patients with medication-related needs! Similarly to others in the health care field, COVID-19 has been met with increased needs for virtual care, and Dr. Mauerman has seen an expansion in both telephonic and video visits with patients. This allows for care to continue in times when face-to-face visits may not be possible. Since our last discussion with Dr. Mauerman, she reports that her pharmacists, along side the Certified Diabetes Educators, have seen an average A1c reduction of 2.33% when baseline A1c was  $\geq 9\%$  at baseline. In addition, a recent retrospective study demonstrated a low rate of glycemic relapse for patients managed by clinical pharmacists and/or certified diabetes educators, pointing to the focus on patient education and self-care methods. Dr. Mauerman would like to see provider status allow for additional billing opportunities for pharmacists, which would help continue to expand pharmacist services and place a “hard dollar” value on the great work being done, especially with the continued primary care physician shortage and aging population. Ambulatory care pharmacists are, no doubt, a highly valued and trusted resource at Froedtert and the Medical College of Wisconsin!



Great job Dr. Mauerman and team in helping to increase patient health outcomes! To learn more about Dr. Mauerman and her team please email [info@pswi.org](mailto:info@pswi.org) and we will put you in touch with Dr. Mauerman!