

## Ambulatory Care Practitioner Spotlight

Brought to you by the PSW Ambulatory Care Advisory Board

Chris Klink, PharmD, BCPS. Dr. Klink is an ambulatory care pharmacist at the St. Luke's Family Practice Center, a primary care clinic located on the campus of St. Luke's Medical Center on the south side of Milwaukee and a current member of the PSW Ambulatory Care Advisory Board. The Family Medicine Center is a medical residency training site and refugee clinic that averages about 75 patient visits daily. A large portion of clinic clientele has Medicare and/or Medicaid and many of them have other issues that may complicate treatment such as being non-English speaking, having low health literacy, having poor social support, living in unsafe environments, having lack of access to proper nutrition and having co-morbid mental health issues. Dr. Klink currently practices in the Medication Management Clinic, which is a pharmacist run clinic located within the Family Practice Center.



It is focused on caring for patients with complex pharmacotherapy and/or barriers to care that have limited their ability to reach care management goals. Dr. Klink and the other pharmacists within the clinic are an integral part of the patients healthcare team, providing disease state management via a collaborative practice agreement (CPA) for diabetes, hypertension, hyperlipidemia, heart failure, and smoking cessation as well as comprehensive medication reviews and assessments (CMR/As) for patients of the Family Medicine Clinic that are referred to their service. Dr. Klink has been working in ambulatory care since the mid-1990's, before ambulatory care was prevalent in the healthcare setting. Dr. Klink's love for ambulatory care pharmacy comes from his strong passion for patient wellness and disease prevention. He thrives on establishing relationships with patients, partnering with them and empowering them to better manage their health. Dr. Klink also enjoys the detective work needed to understand what a patient is doing and why followed by the creativity and problem solving needed to find a solution that will work for each individual. Thanks for your dedication to your patients Dr. Klink! Keep up the great work!

To learn more about Dr. Klink and his current position, please email him directly at Christopher.klink@aurora.org