Question 1

Type of Hospital

- Community: 69%
- Critical Access: 19%
- Other: 8%
- Academic Medical Center: 5%

Answered: 64  Skipped: 1
Question 2

Licensed Bed Size and Estimated Daily Census

Answered: 63  Skipped: 2
What Percentage of Pharmacist Hours are Available for Direct Patient Care Outside the Pharmacy?

- >70%: 20%
- 50-70%: 28%
- 20-50%: 30%
- ≤ 20%: 22%

Answered: 64  Skipped: 1
Question 4
What Metrics are Used by Hospital Administration to Evaluate Discharge Medication Process?

- 30 day readmission rates: 75%
- Accuracy of medication list: 33%
- Adverse drug event rates/medication errors: 33%
- Cost avoidance: 8%
- Discharge Rx capture rate by health-system’s OP pharmacy: 23%
- Other (please specify): 5%
- Patient clinical outcomes: 20%
- Patient satisfaction scores (HCAHPS): 80%
- Pharmacist intervention acceptance rates: 9%
- Process not currently being measured: 16%

Answered: 64  Skipped: 1
Question 5
Does Your Hospital or Health-System Provide Pharmacy Led Transitional Care Discharge Services?

No: 66%
Yes: 34%

Answered: 64  Skipped: 1
If your health-system provides pharmacy led transitional care discharge medication services, what metrics are used to objectively measure program success?

- Discharge summary auditing for indications on all medications: 1
- Mail order enrollement: 1
- Nursing satisfaction with pharmacy services: 1
- MD signature within 24 hours: 1
- HCAHPS (i.e. patient satisfaction): 8
- Interventions on discharge/errors: 1
- Discharge med list reviewed by RPH: 3
- Discharge summary list matches RPH supplied list: 1
- Follow-up phone calls: 1
- Readmission rates: 7
- Script capture: 8
- % Discharge education: 6
- % Medication reconciliation completed: 2

Answered: 22  Skipped: 43
Question 7
Which Patients Receive Pharmacy Led Transitional Care Discharge Services

Targeted patient population(s) 73%

All patients 27%

Answered: 22  Skipped: 43
Barriers to Implementing Pharmacy Led Discharge Medication Services

- Pharmacy Workflow: 60%
- Financial: 50%
- Non-pharmacists provide services: 64%
- Other: 21%

Answered: 42  Skipped: 23
Question 9
If the Pharmacist is Not Involved in Discharge Medication Reconciliation, Who Facilitates These Services?

- Nurses: 95%
- Nurse practitioners/physician’s assistants: 17%
- Physicians: 36%
- Medical assistants: 2%
- Other: 17%

Answered: 42  Skipped: 23
Question 10

In Which Transitional Care Discharge Medication Activities Does Pharmacy Participate?

- Discharge medication bedside delivery: 16%
- Medication financial assistance programs: 22%
- Communication among pharmacists from the inpatient to outpatient setting: 24%
- Post-discharge patient follow-up: 13%
- Discharge medication education: 54%
- Discharge medication reconciliation: 54%

Answered: 63  Skipped: 2
Question 11: If Inpatient Pharmacists Provide Discharge Medication Education, at What Point in the Hospital Stay Does This Occur?

- During the inpatient stay: 33%
- Immediately prior to discharge: 67%

Answered: 12  Skipped: 53
Question 12

Is Discharge Medication Reconciliation or Education Documented in the Medical Record?

- Yes: 83%
- No: 17%

Answered: 46  Skipped: 19
Question 13

What Members of the Pharmacy Department Currently Participate in Transitional Care Discharge Medication Services?

- No pharmacy staff participation: 24%
- Pharmacy students & interns: 23%
- Pharmacy technicians: 16%
- Retail based pharmacy staff: 13%
- Clinic based pharmacy staff: 10%
- Inpatient pharmacy staff: 73%

Answered: 62  Skipped: 3
What Pharmacy Led Transitions of Care Services are You Interested in Implementing at Your Institution?

- Medication reconciliation: 73%
- Discharge medication education: 66%
- Post-discharge patient (medication) follow-up: 44%
- Discharge medication bedside delivery: 42%
- Medication financial assistance programs: 23%
- Pharmacy communication from the inpatient to outpatient setting: 45%
- Other: 7%

Answered: 62  Skipped: 3
Question 15
Are Pharmacists Able to Access Electronic Medical Records for Patients in Your Health System Across Care Settings?

Answered: 62  Skipped: 3
Do inpatient and outpatient pharmacists communicate regarding the transition of a patient from the inpatient to ambulatory setting and vice versa at your organization?

- **No**: 66.1%
- **Yes**: 33.9%

Answered: 62  Skipped: 3
Does your hospital/health-system have outpatient pharmacy services to fill discharge prescriptions? Select all that apply

- No outpatient pharmacy services: 33.9%
- Mail order pharmacy services: 21.0%
- Bedside discharge prescription services: 8.1%
- Off-site retail pharmacy location owned...: 22.6%
- On-site retail (outpatient) hospital pharmacy: 58.1%

Answered: 62  Skipped: 3
Question 18
When filling discharge prescriptions, do the health-system's outpatient pharmacy(s) verify completion of medication reconciliation with pre-admission medications?

Answered: 41  Skipped: 24
What (if any) relationships have hospitals/health-systems built with non-affiliated outpatient pharmacies to help the patient transition to the community setting?

- Established relationships: 7.3%
- No relationships: 92.7%

Answered: 41  Skipped: 24
Question 20

Does your hospital/health-system currently have a pharmacy led medication patient assistance program?

No: 80.6%
Yes: 19.4%

Answered: 62  Skipped: 3
Question 21

Does your hospital/health-system currently have post-discharge medication follow up services?

Answered: 62  Skipped: 3
Question 22
If your hospital provides post-discharge medication related follow-up what mechanisms exist to document this service and communicate the outcome to current/future health care providers. Select all that apply.

- These services are not documented: 24.0%
- A communication is sent to the patient’s pharmacy: 16.0%
- A communication is sent to the primary care physician: 40.0%
- A communication is sent to the discharging physician: 20.0%
- A progress note is placed in the patient’s electronic medical record: 52.0%

Answered: 25  Skipped: 45
Question 23

Does pharmacy provide medication related discharge information to any of the following? Select all that apply.

- Medication related discharge information isn’t provided: 62.3%
- Community pharmacy: 8.2%
- Primary care physician/next caring physician: 16.4%
- Jails/prisons: 13.1%
- Home health services: 23.0%
- Skilled nursing facilities/LTAC/transferring hospital: 31.1%

Answered: 61  Skipped: 4
Question 24

How does pharmacy communicate medication related discharge information to the patient’s next health care provider (SNF, Primary Care Physician, Pharmacy, etc.)?

- After visit summary/Discharge summary/Discharge medication list: 85.7%
- Verbal/phone contact: 9.5%
- Other: 4.8%

Answered: 21  Skipped: 44
Question 25

Does pharmacy communicate pertinent labs to subsequent providers assuming responsibility of care (skilled nursing facilities, home health agencies, community pharmacies)?

- **No**: 71.4%
- **Yes**: 28.6%

Answered: 21  Skipped: 44
Question 26
For the following scenarios, please read carefully and select all that apply for communicating medication modifications/discontinuations during patient discharge and transition.

How are patient reported modifications/discontinuations of prior to admission medications communicated to the provider assuming responsibility after discharge?

- Changes are not communicated: 89.5%
- Verbal hand-off (phone call, face to face): 8.8%
- Written communication (after visit summary, discharge med list): 7.0%

How are the inpatient provider's modifications/discontinuations of medications communicated to the outpatient provider assuming responsibility after discharge?

- Changes are not communicated: 86.0%
- Verbal hand-off (phone call, face to face): 45.6%
- Written communication (after visit summary, discharge med list): 1.8%

How are the inpatient provider's modifications/discontinuations of medications communicated to the patient for discharge?

- Changes are not communicated: 75.4%
- Verbal hand-off (phone call, face to face): 14.0%
- Written communication (after visit summary, discharge med list): 15.8%

Answered: 57  Skipped: 8
Are you willing to share information regarding your transitional care discharge medication services and be contacted by our team for follow-up?

Yes: 78.9%
No: 21.1%

Answered: 57  Skipped: 8
Are you interested in participating in this project as a pilot site to implement transitional care discharge medication services?

- Yes: 70.2%
- No: 29.8%

Answered: 57  Skipped: 8